Toolbox KITS

SAFETY COMMUNICATION TRAINING FOR BILINGUAL CREWS

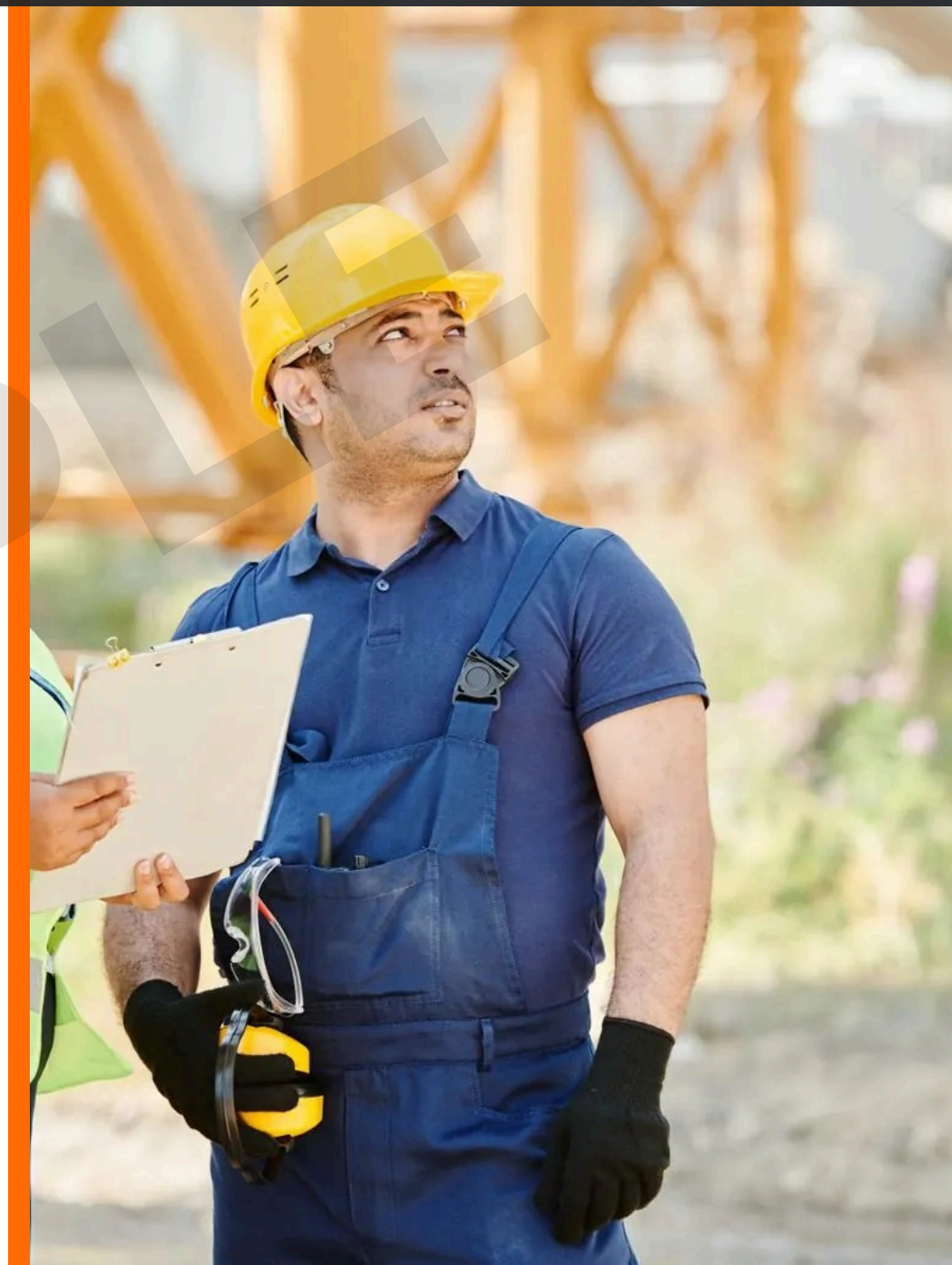
Safety communication training for bilingual crews

Training people understand, labels, tags, signals and handoffs, with the rules behind them

About 40 minutes, with a 10-question quiz

39 slides | About 40 minutes | 10-question quiz | English + Spanish

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SAMPLE

MODULE 1

The hazard: messages that do not get through

- [ ] **A lot of the safety on a job depends on messages** the plan, a warning, a hand signal, a tag, a label.
- [ ] On a crew that speaks more than one language, any of those messages can get lost without anyone noticing.
- [ ] Noise, distance, bad radios, slang and rushing make it worse.
- [ ] A nod does not always mean someone understood. People nod to be polite, or so they do not look slow.
- [ ] New workers, and anyone new to this site, may not know our words, signals or routines yet.

SAMPLE

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Crew handout

Safety communication: crew handout

29 CFR 1910.30, 1910.1200, 1910.145, 1910.147, 1926.1421, 1926.1419

Do

- Give the plan in plain words, in a language each person understands
- Ask people to say the plan back or show you the step
- Use three-way communication for lockout, lifts and traffic control
- Learn the crew's stop word and stop signal in English and Spanish
- Ask before you use a product whose label or safety data sheet you cannot read
- Agree on hand signals and radio calls before the work starts
- Tell the next shift about lockouts, open hazards and unfinished work
- Call stop when you see a safety problem

Don't

- Take a nod or silence as a yes
- Remove, ignore or work around a tag you cannot read
- Change signals partway through a job without telling everyone
- Use slang or initials without explaining them
- Make fun of anyone who asks a question or asks for a translation
- Keep working when a radio or signal cuts out

SAMPLE

Remember **Say it simply, have it said back, and remember that anyone can call stop.**

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