Toolbox KITS

COMPLACENCY SAFETY TRAINING

Complacency safety training

Staying alert on routine work

About 40 minutes, with a 10-question quiz

37 slides | About 40 minutes | 10-question quiz | English + Spanish



SAMPLE

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MODULE 1

The hazard: when routine work feels safe

- [ ] Complacency is feeling so comfortable with a task that you stop paying attention to its hazards.
- [ ] It is not laziness. It catches skilled, experienced people.
- [ ] Every time a shortcut works, the danger feels smaller, but the hazard has not changed.
- [ ] Attention drifts, steps get skipped and small changes go unnoticed.
- [ ] It often shows up on the jobs that 'always go fine'.
- [ ] Conditions change every day, even when the task does not.

SAMPLE

Toolbox KITS

Crew handout

Complacency: crew handout

29 CFR 1926.21, 1926.20, 1910.23, 1910.178, 1910.132

Do

- Treat every routine job like a new job
- Ask what is different today before you start
- Do pre-use checks for real: look, touch and test
- Take damaged tools and equipment out of service and report them
- Wear the right PPE every time, even for a quick job
- Speak up about hazards, and thank people who speak up to you
- Report close calls so the crew can learn from them
- Take your breaks, and say so when you are too tired to focus

Don't

- Sign an inspection sheet without doing the check
- Skip a step because it is always fine
- Use damaged PPE or equipment because it still works
- Rush to beat the clock at the end of the shift
- Stay quiet when you see a shortcut

SAMPLE

Remember **The task may be routine, but the hazards never are.**

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